



Helm – Making Quality Count...

Quality Assurance Statement

Helm specialises in the provision of residential, specialist application and commercial property development, providing services to a range of private, charitable and public sector clients.

It is Helm's policy to actively promote the highest standards of professional conduct in an environment that encourages mutual respect and positive communication. We consider that all our stake holders (employees, clients and partners) are essential in contributing to the success of the organisation and are encouraged to be open and honest and maintain the highest level of integrity.

Helm recognises that Quality Assurance is critical to the success of the business, and the Directors have established Quality Assurance Procedures to ensure critical activities are planned, managed and reviewed effectively in conjunction with relevant personnel, clients and partners.

The Internal Audit team is responsible for the routine maintenance of the Quality Assurance Procedures, including the implementation of a programme of Internal Quality Audit, and for reporting to the Directors where non-conformity occurs.

An ethos of perpetual improvement is encouraged and this ensures that the Company's business and quality requirements are identified and consistently managed, controlled and improved.