

## The Helm Guarantee...

If faults occur after completion of the job then call us. We'd like to think that we're flexible and reasonable when dealing with problems. We're proud of the quality of our workmanship and our fault rate is well below the industry average. We're keen to maintain that reputation and see our local business grow – we know that 72% of our business comes from personal recommendations. Rest assured, we will take your concerns seriously and where we can remedy a problem we always will.

## Quality Assured...

### Quality Assurance Statement

Helm specialises in the provision of residential, specialist application and commercial property development, providing services to a range of private, charitable and public sector clients.

It is Helm's policy to actively promote the highest standards of professional conduct in an environment that encourages mutual respect and positive communication. We consider that all our stake holders (employees, clients and partners) are essential in contributing to the success of the organisation and are encouraged to be open and honest and maintain the highest level of integrity.

Helm recognises that Quality Assurance is critical to the success of the business, and the Directors have established Quality Assurance Procedures to ensure critical activities are planned, managed and reviewed effectively in conjunction with relevant personnel, clients and partners.

The Internal Audit team is responsible for the routine maintenance of the Quality Assurance Procedures, including the implementation of a programme of Internal Quality Audit, and for reporting to the Directors where non-conformity occurs.

An ethos of perpetual improvement is encouraged and this ensures that the Company's business and quality requirements are identified and consistently managed, controlled and improved.

Helm Construction specialise in the build of extensions and home conversions. We also undertake a variety of other general building activities.

As an established and respected property developer and general builder with over ten years experience we pride ourselves on our ability to maintain our reputation as a builder of distinction.

All of the projects we undertake come with extensive warranties or guarantees so each of our customers can purchase our services with peace of mind.

If you would like further information on Helm then please call us on:

08080 333333

Or visit us at:

[www.helm.uk.com](http://www.helm.uk.com)



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## Construction



Quality Work at Affordable Prices

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## Quality in Construction...

Helm Construction caters for smaller projects such as extensions, conversions, carpentry, joinery and general building activities. If you need a local builder then Helm can probably help and because we only operate within the South West region then you can be assured that our quotes or estimates are competitively priced.

Our team encompasses specialists in all major construction disciplines such as carpenters, brick trades, roofers and ground workers as well as support roles such as architects, surveyors, quantity surveyors and interior designers.

At Helm we commit to training local labour and to using local suppliers when ever possible and as such we are a recognised 'Investors in People' Company.

Our work has gained us an enviable reputation within the region and our longevity within the industry has ensured that we have had many repeat



## The Complete Service...



- Helm has access to a range of professional trades all working under one roof.
- We can provide a turn key (complete) project management solution to suit your individual project needs.
- We have dedicated access to trusted architects, interior designers and structural engineers.
- Our experience in refurbishment and build projects throughout the South West is second to none.
- We employ skilled craftsmen capable of carrying out a variety of tasks and projects.
- You only deal with one Company and not disparate contractors.
- Full project management.
- Guaranteed start dates and realistic completion dates.
- A commitment to a clean and tidy workplace.
- A commitment to polite and respectful service.

## Peace of Mind...

You can gain peace of mind when dealing with Helm as we are a FMB (Federation of Master Builders) Master-Bond Builder which means that our Company and our work has been audited and approved by the UK's largest construction industry recognition body.

We are also part of the Government backed 'Trust Mark' scheme which helps consumers find reputable tradesmen to carry out work inside and outside their home.



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